**Willard Hewing,** CompTIA, MBA

176 Hoover Ave NE (757) 329-2611

Concord, NC 28025 willardhewing@hotmail

**Objective:**

Network Security professional with 4 years career experience. Highly skilled technical professional seeking long term employment within the field of Information Technology with specific interest in Network Engineering, Network Security, and Field Support.

**Professional Development:**

**ECPI University** - Newport News, VA September 2011

Program: BS Computer Information Science

Major: Network and Security Management

**Jones International University** - Centennial, CO August 2012

Program: MBA Information Security Management

Major: Cyber Security

**Technical Certifications:**

* DOD Active Secret Security Clearance
* CompTIA A+ Expires 11/07/2017
* CompTIA Network+ Expires 06/2017
* CompTIA Security+ Expires 06/2017
* Fiber Optic Association Certified Fiber Optic Specialist/Splicing
* Fiber Optic Association Certified Fiber Optic Specialist/Testing
* Fiber Optic Association Certified Fiber Optic Technician

**Professional Qualifications:**

* Experienced with the TCP/IP protocols and network routing protocols.
* Secured computer networks using encryptions, firewalls, Access Control List and MAC Filtering
* Creating network diagrams.
* Executing commands in command line prompts.

**Accomplishments:**

* Received award for exceptional Customer Service skills.
* Created training documents, security policies and Acceptable Use Policies for clients and the US Army.

**TECHNICAL EXPERIENCE:**

Virginia College - Greensboro, NC March 2014 – Current

**Program Director *(Network Engineering Program)***

* Supervising Instructors in the Network Engineering Program (counseling, and scheduling)
* Develop and manage syllabi materials for the Network Engineering Program.
* Developing training materials for Network Engineering Students. (Videos, Labs, and Simulations)
* Securing and managing all network equipment for networking labs (Routers, Servers, PC’s, Switches)

Sentel Corporation - Vicksburg, MS May 2012 – March 2014

**Engineer Technician**

* Installing and configured routers, switches and smart hubs.
* Executed successful fiber optic splices on various types of fiber optic cables.
* Installed RAI Servers and assembled server racks.
* Assembled large satellite dishes and configured MR Satellite phone systems.
* Troubleshot technical issues and recommended more effective ideas to fix the issues.

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Staples - Memphis, TN January 2012 – May 2012

**Residential Technician**

* Performed PC hardware upgrades and OS upgrades.
* Performed basic and advanced technical system diagnostics and upgrades on customers’ technology.
* Set up computer networks and peripheral devices.
* Utilized diagnostic tools such as; PC Dr, virus scanners, and data transfer cables.

Office Max - Memphis, TN November 2010 – January 2012

**Certified Technology Consultant**

* Performed PC and printer diagnostics and PC virus scans.
* Provided exceptional customer service.
* Adhere to protocols and school guidelines.
* Setup customer’s computers and properly install any software needed.

Hampton University - Hampton, VA March 2011 – July 2011

**Network Technician** (Internship)

* Successfully completed 153 externship hours.
* Set up network printers.
* Composed technical write-ups.
* Upgraded computer Operation Systems.
* Demonstrated break-fix functions on network devices.
* Troubleshot technical issues and recommended more effective ideas to fix the issues.

NCO Group – Hampton, VA February 2008 – April 2009

**Residential Technician**

* Troubleshot smart phones for a large cellphone company.
* Applied the proper solutions to fix the customers issues.
* Provided exceptional customer service.
* Answered over 100 inbound calls per day in a fast past environment.
* Notated customers’ accounts to provide accurate information.

United States Navy – Norfolk, VA September 2001 – September 2005

**Boatswains Mate**

* Supervised over 50 US sailors.
* Administered training for an entire department.
* Ordered equipment, materials and tools for an entire department.
* Properly entered training data into computer systems.
* Performed maintenance on US naval vessel.

**Additional Career Experience:**

* Virginia Alcoholic Beverage Control, Hampton, VA, **Retail Clerk** April 2009 - September 2011
* Regional Adjustment Bureau, Memphis, TN, **Collector**  December 2005 - October 2006